

City Manager/General Manager | 334 Front Street, Ketchikan AK 99901 | (907)228-5603

M E M O R A N D U M

TO: The Honorable Mayor & City Council

FROM: Lacey G. Simpson, Assistant City Manager

DATE: March 29, 2023

File #: MGR23-162

Initials:

RE: Ordinance No. 23-1967, Amending Chapter 11.12 Telecommunications Services And Rates Of The Ketchikan Municipal Code; Providing For A Public Hearing; And Establishing An Effective Date

The attached ordinance was prepared by Telecommunications Division Manager Dan Lindgren, who requested that it be placed before the City Council for consideration at its meeting of April 6, 2023. If adopted, Ordinance No. 23-1697 formalizes rates for products and services provided by the Telecommunications Division, which were previously authorized by the General Manager's Office through an interim tariff.

The details of and rationale for the modifications are detailed in Mr. Lindgren's transmittal memorandum and require no elaboration on the part of the General Manager's Office. I concur with the Telecommunications Division Manager's recommendation.

Mr. Lindgren will attend the City Council meeting of April 6, 2023, in order to address any questions and/or concerns that Councilmembers may have.

A motion has been prepared for City Council consideration.

<u>Recommended Motion</u>: I move that the City Council approve Ordinance No. 23-1967 in first reading, amending Chapter 11.12 Telecommunications Services and Rates of the Ketchikan Municipal Code; providing a date for a public hearing; and establishing an effective date.

AGENDA - 04/06/23- CAc



KPU Telecommunications

2970 Tongass Avenue Ketchikan, AK 99901

Phone (907) 225-1000 Fax (907) 225-1788

Memorandum

- To: Delilah Walsh, KPU General Manager
- From: Dan Lindgren, KPU Telecommunications Division Manager
- **Date:** March 17, 2023
- **Subject:** Ordinance No. 23-1967 Amending Chapter 11.12 Telecommunications Service and Rates of the Ketchikan Municipal Code

The purpose of this memorandum is to introduce Ordinance number 23-1967 for consideration by the City Council at the April 6, 2023 City Council meeting. This ordinance formalizes rates introduced by Interim Tariff IT 23-0111.

Interim Tariff IT 23-0111 removes a waiver given when a business consumer subscribes to the top tier Internet package.

Recommendation

It is recommended that the City Council approve in first reading, Ordinance No. 23-1967 – Amending Chapter 11.12 Telecommunications Service and Rates of the Ketchikan Municipal Code; Providing for a Public Hearing; and Establishing an effective date.

Recommended Motion: I move that the City Council approve in first reading, Ordinance No. 23-1967 – Amending Chapter 11.12 Telecommunications Service and Rates of the Ketchikan Municipal Code; Providing for a Public Hearing; and Establishing an effective date.

Cc: Lacey Simpson, Assistant KPU Manager Michelle Johansen, City Finance Director



KPU Telecommunications 2900 Tongass Avenue Ketchikan, AK 99901

Phone (907) 225-1000 Fax (907) 225-1788

Memorandum

То:	Delilah Walsh, KPU General Manager
From:	Dan Lindgren, Telecommunications Division Manager Kim Simpson, Division Manager of Sales, Marketing, & Customer Service
Date:	1/11/2023
Subject:	Request for an Interim Tariff to change the 1GB/1GB Internet package offering.

<u>IT 23-0111</u>

Under 11.12.090(b)(1) Internet Service Rates.

(1) Internet Service Rates.

Description (Recurring Charges)

Download Speeds Up To	Upload Speeds Up To	Email Accounts Included	Data Transfer Included	Monthly Rate	Additional Information
Up to 30 M	Up to 30 M	8	100 GB	\$59.95	
150 M	150 M	8	200 GB	\$74.95	
350 M	350 M	8	500 GB	\$89.95	
650 M	650 M	8	780 GB	\$129.95	
1 GB	1 GB	8	1 TB	\$179.95	Includes waiver for \$30.00
					Unlimited Data Transfer Pkg.
					Residential Only

Description (Recurring Charges)

Download Speeds Up To	Upload Speeds Up To	Email Accounts Included	Data Transfer Included	Monthly Rate	Additional Information
0 M	0 M	0	0	\$18.95	Line access for KPU TV customers who do not require Internet

Add-On Features (Recurring Charges)

Additional email address.	\$1.00
Additional 1 MB server storage.	\$3.00
Additional 2 GB email storage space.	\$3.00
Static IP address – No service order charge for residential customer.	\$10.00
Additional each 10 GB over max. transfer.	\$1.00
Standalone internet vacation rate.	\$12.00
Each 5 additional LAN stations above 8.	\$35.00
Static IP option (plus \$25.00 one-time setup fee).	\$10.00
Managed router service.	\$8.95
Managed router repeater, each.	\$4.95
Cloud firewall service.	\$1.95
Aerial Cybersecurity Detection Service.	ICB
Unlimited data transfer.	\$30.00
Consumer broadband loop.	\$15.13

Description (Nonrecurring Charges)

Internet reconnect (field visit not required)	\$20.00
Internet trip charge	\$20.00
Jack installation fee	\$55.00

Managed router service installation	\$49.95
Nonreturned equipment fee, managed router service	\$150.00

This interim tariff will be submitted to the Ketchikan City Council for approval within 90 days. Customers will be advised of "pending approval" and that the rates could change.

The effective date of this Interim Tariff will be January 1, 2023.

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Approved:	Alla	Date: <u>1/23</u>

3/2023

Delilah Walsh, KPU General Manager

Dan Lindgren, KPU Telecommunications Manager CC: Daniel White, Network Operations and Engineering Manager **Marketing Managers**

THE CITY OF KETCHIKAN, ALASKA

ORDINANCE NO. 23-1967

AN ORDINANCE OF THE COUNCIL OF THE CITY OF KETCHIKAN, ALASKA; AMENDING CHAPTER 11.12 TELECOMMUNICATIONS SERVICE AND RATES OF THE KETCHIKAN MUNICIPAL CODE; PROVIDING FOR A PUBLIC HEARING; AND ESTABLISHING AN EFFECTIVE DATE.

BE IT ORDAINED BY THE COUNCIL OF THE CITY OF KETCHIKAN, ALASKA, AS FOLLOWS:

Section 1: Amendment: Section 11.12.090(b)(1) of the Ketchikan Municipal Code entitled "Internet Service Rates." is amended as follows:

(1) Internet Service Rates.

Description (Recurring Charges)

Download Speeds Up To	Upload Speeds Up To	Email Accounts Included	Data Transfer Included	Monthly Rate	Additional Information
Up to 30 M	Up to 30 M	8	100 GB	\$59.95	
150 M	150 M	8	200 GB	\$74.95	
350 M	350 M	8	500 GB	\$89.95	
650 M	650 M	8	780 GB	\$129.95	
1 GB	1 GB	8	1 TB	\$179.95	includes waiver for \$30.00 Unlimited Data Transfer Pkg. charge is waived for residential service
0 M	0 M	0	0	\$18.95	Line access for KPU TV customers who do not require Internet

Add-On Features (Recurring Charges)

Additional email address.	\$1.00
Additional 1 MB server storage.	\$3.00
Additional 2 GB email storage space.	\$3.00
Static IP address – No service order charge for residential customer.	\$10.00
Additional each 10 GB over max. transfer.	\$1.00
Standalone internet vacation rate.	\$12.00
Each 5 additional LAN stations above 8.	\$35.00
Static IP option (plus \$25.00 one-time setup fee).	\$10.00
Managed router service.	\$8.95
Managed router repeater, each.	\$4.95
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Unlimited data transfer.	\$30.00
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Description (Nonrecurring Charges)

Internet reconnect (field visit not required)	\$20.00
Internet trip charge	\$20.00
Jack installation fee	\$55.00
Managed router service installation	\$49.95
Nonreturned equipment fee, managed router service	\$150.00

Section 2: <u>Public Hearing</u>. A public hearing on the aforesaid amendments shall be held at the Council Chambers on April 20, 2023.

Section 3: Effective Date. This ordinance is effective one (1) month after its final passage and publication.

PASSED ON FIRST READING:

FINAL PASSAGE_____

Dave Kiffer, Mayor

ATTEST:

Kim Stanker City Clerk